

Educational Services

Educational Service

You should be able to use your technology service as a tool to educate your field staff in the science of health and human services via the online Knowledge Base, built-in logic models, small group web-based training and the login message board.

Knowledge Base

The online knowledge base is a place for all staff to access documents or a portal to other relevant websites. Your knowledge base may consist of:

- An introduction to behavioral health sciences (Behavioral Health 101)
- An explanation and appropriate use of community indicators and performance measures
- A library of documents that the policy (state) organization desires their management and provider organizations to access
- Best Practices and Model Programs
- Data Sources
- Federal Government Sources
- State Government Sources
- Behavioral Health Organizations
- Behavioral Health Resources

Built-in Logic Models

Effective prevention, treatment, case management or children and family services follows a logic process. The KIT Technology Service Platform is designed to enforce these steps with a built-in logic model and to-the-point on-line instructions so that organizational staff can learn behavioral health science as they using the service.

Small Group Web-Based Training

One of the tools available for assistance and training is Microsoft's Live Meeting. With this tool, you may also be able to conduct online educational sessions.

Message Board

With the message board, you can communicate more effectively to all your field providers and region or county planners. Parts of this communication may be training information or announcements.

The Bottom Line

Today's technology service platforms should go beyond simple data collection and reporting to a comprehensive management and educational tool. At no time in the past did you have all the tools in one centralized place to communicate, manage, and educate staff at all levels on the correct way to approach serving your state or community.

