

## Features and Benefits

*This white paper discusses how the features of a well designed technology service platform would benefit managing a state-wide Human Service agency.*

FEATURE	BENEFIT
Integrated tool for purposes of: Needs Assessment Strategy or Program Planning Service Activity Tracking Monitoring and Evaluating Performance Actual versus Planned Outcomes by comparing implementation results against original plan	The KIT Integrated Behavioral Health platform can be adjusted to fit most logic models. You will be able to collect, link and report on data from all the phases of your particular logic model.
Interactive, self-guided format	Easy to use as for data collection and is also an educational tool. A Support Staff that understands and makes users comfortable as they guide them through using the service.
Instant access to current best practices, science based models and relevant data sources	KIT Integrated Behavioral Health assists by automatically updating strategies, best practices, model programs, relevant data sources and web links
Expert Help button and searchable index	Online assistance is only a click away. A complete searchable manual with step-by-step instructions, as well as an introduction to knowledge-base, not only assures good quality data, but also is an educational tool.
Built in standardized reports, data collection instruments and other relevant forms	KIT Integrated Behavioral Health comes with many standardized reports for process, outcome, planning and demographic data. These reports will satisfy most of your (and your providers') needs (including block grant reports that satisfy federal reporting needs). In addition, you may have other reports that can be added to the service at no cost.



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Download raw data in Access or Excel format	If a more detailed analysis of the data is needed, a complete set of raw data (with all confidential information stripped out) can be downloaded and then easily imported into a statistical analysis package. Since the data has been validated at the point of entry, it is organized and of superior quality, saving a great amount of time and money over other methods of collecting the data.
Web-based service with online technical support and continuous upgrades	The application is web-based, so access to your data is anywhere you have Internet connection. If you need technical support, it is only a phone call or mouse click away. If an upgrade or a patch is needed (and since the data is housed on KIT Solutions' servers), the user would log in and the changes would be instantaneous. All this makes for a comfortable and efficient environment for you and it increases productivity.
Modular design for easy customization	The modular approach saves you time and money by streamlining the creation of plans, reports and funding requests as well as making it easier to customize.
Real time operation that accommodates unlimited number of users and multiple user types	You now have the ability of organizing data in a central system making it easy to manipulate for multiple purposes with an instantaneous response to requests for information.
Centralized hosting and maintenance with built in password protection, 128-bit data encryption, and confidential data restricted to only those with permissions to access the data.	The ability of KIT Solutions to host and maintain your data saves you time and money by reducing the start-up and maintenance costs, minimizing IT support, eliminating both in-house hosting and special hardware requirements. With encryption, password protection, and confidential information restricted to the organization that owns the data, you are confident that privacy standards will be adhered.



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<p>Integrate research based conceptual frameworks with state of the art technology</p>	<p>Since the application was designed by those that not only know technology, but also know theory, you can now demonstrate how programs and strategies impact performance outcomes. In addition, because the Knowledge-base is built into KIT Integrated Behavioral Health, it also serves as an educational tool to all new staff as well as a source for keeping all staff current in new theories, trends and information.</p>
<p>Incorporates Federal and State legislative data requirements and offers the ability to collect data for both client tracking and non-client tracking events</p>	<p><b><i>KIT guarantees that your Behavioral Health Service will satisfy all federal and State legislative reporting requirements – forever!</i></b></p>
<ul style="list-style-type: none"> <li>• Continually updated substance abuse Behavioral Health knowledge base providing access to the most current information sources</li> <li>• Linked components to insure data integrity and accuracy</li> <li>• Built-in edits to insure that information is completed and meets with organizational and/or governmental reporting standards</li> <li>• Structured components to collect substance specific data, including tobacco related and tobacco specific activities</li> </ul>	<p>These features will improve your decision making process by:</p> <ol style="list-style-type: none"> <li>1. Measuring program effectiveness</li> <li>2. Providing data consistency, integrity and accuracy</li> <li>3. Offering real-time monitoring and reporting capabilities for real-time decision-making</li> <li>4. Creating a historical substance abuse Behavioral Health data warehouse of critical planning and performance information that is captured and analyzed on a consistent basis</li> <li>5. Providing access to research experts who will create reports, conduct analysis and provide recommendations as needed</li> </ol>
<p>Staff educated and experienced in the field of behavioral health and data analysis can provide detailed report generation in any desired format.</p>	<p>Often in the past, much of your resource dollars went into finding and organizing the data. The KIT Service does this for you and significant cost savings.</p>



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Communications tool	Through the use of events calendars and message boards, you can pass important information to all users of the service. In addition, the use of approval processes with email ticklers as well as pushing reports via email through the subscription service, allows you to automate your processes and workflow.
Educational tool	KIT Integrated Behavioral Health not only collects all your data and simplifies the needs assessment, planning, goal setting, reporting, evaluation and decision-making processes, but it also is an educational tool. It is easy to learn and use, saves users time, eliminates the stress of staff turnover, and works as an online tool for training new staff.
Time tested and proven	The service is currently running in 12 states; 10 for over a year or more. We have strong endorsements in each one of those states. KIT has also received rave reviews at national conferences. The service can be customized and made to work and fit the needs of your state or organization.

### The Bottom Line

Here is the conclusion of an independent review of KIT Integrated Behavioral Health: "The lowest risk, lowest cost and quickest route to a Behavioral Health MIS is implementing the KIT Solutions system. This option provides a proven solution at a significantly lower price than developing the system from scratch or even tailoring an existing system."

State of Washington Feasibility Study, prepared by Milestone Technology, Inc.

